

Field Service Technician (New Hourly Rate)

Position Purpose

This position will perform field duties including the connection and disconnection of service at the customer's or Company's request. They will also learn to complete other field related tasks in the maintenance of electric and gas meters. This position works as a Contractor for a major local gas and electric utility. Monday-Friday from 8 a.m. – 4:30 p.m.

Requirements

- **Must be drug-free, Pass employment background, and have a clean driving record.**
- Must be able to lift up to 20lbs.
- Must be able to work with handheld electronic devices;
- Must be able to work outdoors and withstand seasonal weather conditions.
- Must have reliable transportation to and from work; and able to maintain consistent attendance on required work days.
- Must have good communications skills, verbal and written.
- Must be a self-starter with the ability to work alone majority of the time while still being part of a strong team.
- Proficient in the use of basic hand tools.
- Follow standard operating procedures and company policies.
- Willingness to learn and grow in a long term career opportunity.

Responsibilities:

After completion of a thorough on the job training program, the Service Technicians duties may include

- performing disconnection and reconnection of service when accounts are past due or at the request of the customer.
- Techs will be taught how to use appropriate tools
- Techs will be taught to read meters and record information when connecting or discontinuing gas and/or electric service.
- Investigate customer concerns regarding meter issues.
- Complete various other duties as assigned.

Additional Information:

- Company uniforms, tools and vehicles (not take-home) are provided. Free parking for personal vehicle during work day.
- After training, Technicians are eligible for quarterly bonuses. Pay increase potential after training and with continued acceptable performance.
- First Shift positions are Monday-Friday from 8:00 a.m.-4:30 p.m.
- Mid-Day shift available for anyone interested. Hours from 12:30 p.m.-9:00 p.m.
- **Starting rate is \$17/hr with quarterly bonuses available after training period (usually 4-6 weeks)**

Required Education & Experience

- High School diploma, or equivalent.

- Must have a valid state driver's license and good driving record.
- Basic computer skills are also required.

Some of the Benefits we offer:

- Health
- Dental
- Vision
- PTO
- Short Term Disability
- Long Term Disability
- Basic Life Insurance and AD&D
- Voluntary Life and AD&D
- 401(k) w/matching